



## **37 OAKS CODE OF CONDUCT**

### **COMMUNITY USE GUIDELINES**

The 37 Oaks Consulting Community & Forum is intended to be a place for further collaboration, support, and brainstorming. This is a civilized place for connecting with other users, learning new skills, sharing feedback and ideas, and finding all the support you need for your 37 Oaks Consulting experiences. By participating in this Community, you are agreeing to the same Terms of Service that apply to 37 Oaks Consulting, as well as this Community-specific Code of Conduct.

With this Code of Conduct, we hope to help you understand how best to collaborate in the 37 Oaks Consulting Community Forum, what you can expect from moderators, and what type of actions or content may result in temporary or permanent suspension from Community participation. We will investigate any abuse reports and may moderate public content within the Community that we determine to be in violation of either the 37 Oaks Consulting Terms of Service or this Code of Conduct.

37 Oaks Consulting users bring different perspectives, ideas, and experiences. We are committed to making 37 Oaks Consulting and the 37 Oaks Consulting Community Forum a welcoming environment for all the different voices and perspectives here, while maintaining a space where people feel safe and comfortable.

## **Table of Contents**

[PLEDGE](#)

[STANDARDS](#)

[BEST PRACTICES](#)

[WHAT IS NOT ALLOWED](#)

[ADDITIONAL POSTING REGULATIONS](#)

[ENFORCEMENT](#)

[OUR RESPONSIBILITIES](#)

[LEGAL NOTICES](#)



## PLEDGE

In the interest of fostering an open and welcoming environment, we as contributors and maintainers pledge to making participation in the 37 Oaks Consulting Community Forum a harassment-free experience for everyone, regardless of age, body size, ability, ethnicity, gender identity and expression, level of experience, nationality, personal appearance, race, religion, or sexual identity and orientation.

## STANDARDS

Treat the 37 Oaks Consulting Community Forum with respect. We are a shared resource — a place to share skills, knowledge, experiences, and interests through ongoing conversation.

The following are not hard and fast rules, merely aids to the human judgment of our Community. Use these guidelines to keep this a clean, well-lighted place for civilized public discourse.

## BEST PRACTICES

➤ *For Building A Strong Community*

**Be respectful and considerate.**

**Be welcoming and open-minded.** Other Community members may not have the same experience level or background as you, but that doesn't mean they don't have good ideas to contribute. We encourage you to be welcoming to new members and those just getting started.

**Respect each other.** Nothing sabotages healthy conversation like rudeness. Be civil and professional, and don't post anything that a reasonable person would consider offensive, abusive, or hate speech. Don't harass or grief anyone. Treat each other with dignity and consideration in all interactions.

You may wish to respond to something by disagreeing with it. That's fine. But remember to criticize ideas, not people. Avoid name-calling, ad hominem attacks, responding to a post's tone instead of its actual content, and knee-jerk contradiction. Instead, provide reasoned counter-arguments that improve the conversation.



**Communicate with empathy.** Disagreements or differences of opinion are a fact of life. Being part of a community means interacting with people from a variety of backgrounds and perspectives, many of which may not be your own. If you disagree with someone, try to understand and share their feelings before you address them. This will promote a respectful and friendly atmosphere where people feel comfortable asking questions, participating in discussions, and making contributions.

**Contribute in a positive and constructive way.**

**Improve the discussion.** Help us make this a great place for discussion by always working to improve the discussion in some way, however small. If you are not sure your post adds to the conversation, think over what you want to say and try again later.

The topics discussed here matter to us, and we want you to act as if they matter to you, too. Be respectful of the topics and the people discussing them, even if you disagree with some of what is being said.

**Be clear and stay on topic.** Communicating with strangers on the Internet can be awkward. It's hard to convey or read tone, and sarcasm is frequently misunderstood. Try to use clear language, and think about how it will be received by the other person.

This applies to sharing links, as well. Any links shared in the Community Forum should be shared with the intent of providing relevant and appropriate information. Links should not be posted to simply drive traffic or attention to a site. Links should always be accompanied by a full explanation of the content and purpose of the link. Posting links, especially unsolicited ones, without relevant and valuable context can come across as advertising or serving even more malicious purposes.

Additionally, the 37 Oaks Consulting Community Forum is for collaboration, sharing ideas, and helping each other. Off-topic comments are a distraction (sometimes welcome, but usually not) from getting work done and being productive. Staying on topic helps produce positive and productive discussions.

**Share mindfully.** When asking others to give you feedback or collaborate on a project, only share valuable and relevant resources to provide context. Don't post links that don't add value to the Topic, and don't post unsolicited links to your business or sites on other user's threads.



**Additionally, don't share sensitive information.** This includes your own email address. We don't allow the sharing of such information in this Community Forum, as it can create security and privacy risks for the poster, as well as other users. If you'd like to invite other Forum members to collaborate on a project or work with you, share a link to the repository in which the project you are working on exists. By sharing the link to your project repo - with some information on what your project is and what kind of help or feedback you're looking for - you can invite others to collaborate with you via issues or pull requests without having to share your private information. You can also add others as outside collaborators on your project repo to give them special permissions to help you develop your project.

**Keep it tidy.** Make the effort to put things in the right place, so that we can spend more time discussing and less time cleaning up. So:

- Don't start a topic in the wrong category.
- Don't cross-post the same thing in multiple topics.
- Don't post no-content replies.
- Don't divert a topic by changing it midstream.

**Be trustworthy.**

**Always be honest.** Don't knowingly share incorrect information or intentionally mislead other 37 Oaks Consulting Community Forum members. If you don't know the answer to someone's question but still want to help, you can try helping them research or find resources instead. 37 Oaks Consulting staff will also be active in the Community, so if you're unsure of an answer, it's likely a moderator will be able to help.

## WHAT IS NOT ALLOWED

### NO SELLING OR SOLICITATION

As a member of the 37 Oaks community and platforms, you agree to these following statements:

- I will not post any commercial offers or advertisements (including but not limited to ads for any services, resumes, job listings, promotions, classified listing, personal sale items within this community.)
- I will not promote the sale of my products or services within this community.

*Only 37 Oaks and its platforms may post promotional information for events, features, and services that are relevant to community members.*



- I will not post any defamatory, abusive, profane, threatening, offensive, or illegal materials.
- By posting material on this site, I warrant and represent that I own the copyright for the material or have received permission from the copyright owner. In addition, I grant 37 Oaks and community members the non-exclusive right and license to display, copy, publish, distribute, transmit, print, and use such information or other material.

**Unless you have requested and received prior written permission from the management of 37 Oaks Consulting, please refrain from posting an event, or a sales and/or vending opportunities.**

### **NO SPAMMING**

Spam is strictly prohibited within the 37 Oaks Consulting Community. Spamming is characterized by the initiation of threads or posts that contribute nothing to a forum, whether on or off-topic. Examples include: advertisements, empty posts, posts with few words that have no relation to the current thread, promotion of your website or product in any thread and those posts that state they are Spam. Posting the same message across several threads is also considered Spam, as is filling your post with keywords with the goal of attracting searchers (keyword stuffing).

### **OFF LIMITS AD & SOLICITATION TYPES**

Posts or messages including chain letters, pyramid schemes, or any kind of Ponzi scheme are not allowed on our site. Promoting or marketing properties that you have no contractual or ownership interest in is also strictly prohibited.

### **SPONSORED POSTS ARE PROHIBITED**

Your account is for your use only. You may not use your account to post on behalf of any other person or company. Posts may not be 'sponsored by' or 'brought to you on behalf of' or any other variation on this theme in an effort to circumvent our 'No Self-Promotion' rules. Posting advertisements in the forums, in blogs, in comments, or via unsolicited private messages is prohibited.

Do not post any variation of "PM me for more information." If you have information to share, post it in the forums. We have many read-only members who can also benefit from your information.

## **ADDITIONAL POSTING REGULATIONS**

**Threats of violence.** You may not threaten violence towards others or use the site to organize, promote, or incite acts of real-world violence or terrorism. Think carefully about the words you



use, the images you post, and even the software you write, and how they may be interpreted by others. Even if you mean something as a joke, it might not be received that way. If you think

that someone else might interpret the content you post as a threat, or as promoting violence or terrorism, stop. Don't post it. In extraordinary cases, we may report threats of violence to law enforcement if we think there may be a genuine risk of physical harm or a threat to public safety.

**Hate speech and discrimination.** While it is not forbidden to broach topics such as age, body size, ability, ethnicity, gender identity and expression, level of experience, nationality, personal appearance, race, religion, or sexual identity and orientation, we do not tolerate speech that attacks a person or group of people on the basis of who they are. Just realize that talking about these or other sensitive topics can make others feel unwelcome, or perhaps even unsafe, if approached in an aggressive or insulting manner. We expect our Community members to be respectful when discussing sensitive topics.

**Bullying and harassment.** We do not tolerate bullying or harassment. This means any habitual badgering or intimidation targeted at a specific person or group of people. In general, if your actions are unwanted and you continue to engage in them, there's a good chance you are headed into bullying or harassment territory.

**Impersonation.** You may not impersonate another person by copying their avatar, posting content under their email address, intentionally using a deceptively similar username or otherwise posing as someone else. Impersonation is a form of harassment.

**Doxing and invasion of privacy.** Don't post other people's personal information, such as phone numbers, private email addresses, physical addresses, credit card numbers, Social Security/National Identity numbers, or passwords. Depending on the context, such as in the case of intimidation or harassment, we may consider other information, such as photos or videos that were taken or distributed without the subject's consent, to be an invasion of privacy, especially when such material presents a safety risk to the subject.

**Prurient/Sexually explicit content.** Basically, don't post pornography. If you have any questions or concerns about something you want to post, feel free to reach out and ask beforehand.

**Spam.** Respect the 37 Oaks Consulting Community Forum. Don't post advertisements, link to spammy websites, or otherwise vandalize the Community. This Community is meant for 37



Oaks Consulting users to discuss business, learn, and share ideas with one another - not for advertising or other spam-like content. Content that we deem spammy will be removed.

**Copyrighted or illegal content.** Only post your own stuff. You are responsible for what you post. If you post something you didn't create yourself, you must have the right to post it. You may not post illegal content, including content illegal under copyright and trademark laws, links to illegal content, or methods for circumventing the law.

**Active malware or exploits.** Being part of this Community includes not taking advantage of other members of the Community. We do not allow anyone to use our platform for exploit delivery (e.g. Using the Community as a means to deliver malicious executables) or as attack infrastructure (e.g. Organizing denial of service attacks or managing command and control servers). Note, however, that we do not prohibit the posting of source code which could be used to develop malware or exploits, as the publication and distribution of such source code has educational value and provides a net benefit to the security community.

**Anyone under the age of 18.** If you're under the age of 18, you may not have an account on the 37 Oaks Consulting Community Forum (or 37 Oaks Consulting itself). 37 Oaks Consulting does not knowingly collect information from or direct any of our content specifically to individuals under 18. If we learn or have reason to suspect that you are a user who is under the age of 18, we will unfortunately have to close both your 37 Oaks Consulting Community Forum and 37 Oaks Consulting.com accounts. We don't want to discourage you from learning, but those are the rules. Please see our Terms of Service for information about account termination.

Other conduct which could reasonably be considered inappropriate in a professional setting. The 37 Oaks Consulting Community Forum is a professional space and should be treated as such.

## ENFORCEMENT

### What 37 Oaks Consulting Community Forum Members Can Do

If you see a problem, report it. Moderators have special authority; they are responsible for this Community. But so are you. With your help, moderators can be Community facilitators, not just janitors or police.

When you see bad behavior, don't reply. It encourages the bad behavior by acknowledging it, consumes your energy, and wastes everyone's time. Just report it via email:



community@37 Oaks Consulting. If enough reports accrue, action will be taken, either automatically or by moderator intervention.

## OUR RESPONSIBILITIES

There are a variety of actions that we may take in response to inappropriate behavior or content. It usually depends on the exact circumstances of a particular case. We recognize that sometimes people may say or do inappropriate things for any number of reasons. Perhaps they did not realize how their words would be perceived. Or maybe they just let their emotions get the best of them. Of course, sometimes, there are folks who just want to spam or cause trouble.

Each case requires a different approach, and we try to tailor our response to meet the needs of the situation. We'll review each situation on a case-by-case basis. In each case, we will have a diverse team investigate the content and surrounding facts and respond as appropriate, using this Code of Conduct to guide our decision.

Actions we may take in response to a flag or abuse report include, but are not limited to:

- Content Removal
- Content Blocking
- Community Forum Account Suspension
- Community Forum Account Termination
- Community Forum moderators who do not follow or enforce the Code of Conduct in good faith may face temporary or permanent repercussions as determined by other members of the Community Forum's leadership.

Let's work together to keep the 37 Oaks Consulting Community a place where people feel safe to participate by being respectful of them and their time.

## LEGAL NOTICES

Yes, legalese is boring, but we must protect ourselves – and by extension, you and your data – against unfriendly folks. We have a Terms of Service and Privacy Statement describing your (and our) behavior and rights related to content, privacy, and laws. To use this service, you must agree to abide by our Terms of Service and the Privacy Policy Statement.





This Code of Conduct does not modify our Terms of Service and is not intended to be a complete list. 37 Oaks Consulting retains full discretion under the Terms of Service to remove any content or terminate any accounts for activity that is "unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Service." This Code of Conduct describes when we will exercise that discretion.

**Thank you.**